



**VAKUUMMASH ELECTRO**

## **QUALITY POLICY**

For 2017-2019

### **Our main aim**

Increase sales volume, at the same time offering products which maximally suit all client needs.

### **Our mission**

Thanks to high quality of our products, which comes from employing advanced technologies in manufacturing management, as well as from experience and professionalism of our specialists, we seek to maximally satisfy the needs of our clients by:

- offering optimal price, quality and lead times, as well as long-term partnership relationship
- moving in new directions
- increasing the effectiveness of current business offerings, leaning on the most important resource – a team of likeminded professionals

### **Our principles**

**The client is always right.** The client is the main source of our well-being and development, requiring unconditional respect.

**Modernity.** To always keep pace with the times, employing advanced manufacturing technologies and methods of management.

**Quality of our products and services** has to conform to the requirements of consumers and exceed their expectations.

**Quality management.** It is a way of being, not a need for oversight.

### **Guidelines for implementing the quality policy**

- Systematic monitoring and analysis of requirements and expectations of customers.
- Fulfillment of requirements and continuous improvement of quality management system based on the ISO 9001 standard.
- Development of production technology used in the company: technological changes, purchasing of new machinery and equipment

The management of VakuummashElectro is creating an environment for fulfillment of customer requirements, applying risk-management thinking, takes up responsibility for implementation of the quality policy, for the provision of maintenance of active participation of company personnel in ensuring the effectiveness of quality management system.

Director

A.V. Shlyapin

20.11.2017